Coronavirus Pandemic

Cashflow

Management and

Funding for NI

Businesses





#### **OVERVIEW OF CASHFLOW MANAGEMENT AND FUNDING**

- Context
- Different types of funding and importance of appropriate debt structure
- Cashflow Management
- Preparing a Bank Proposal incorporating a Cashflow Forecast

Presented by:
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#### **CONTEXT**

- As the Government in London and the NI Executive plots out a course for the re-opening of the economy in a phased, stepwise approach, business continuity and cashflow plans for NI businesses, across a range of activities and business sizes will come into sharp focus.
- A huge effort will be required to boost consumer confidence, as citizens remain uncomfortable from a health perspective of returning to the norm.
- For businesses, most of whom have experienced a cessation or significant reduction in revenue, there is no blueprint or road map forward, for the unique issues being caused by the Coronavirus pandemic, as they contemplate the re-commencement of trading.
- Despite this many businesses are preparing as best they can, in these uncertain and extraordinary times, with 54% confirming in a recent Pulse Poll conducted by ourselves as part of an InterTradeIreland Webinar series for NI businesses (Webinar 1), that they had business continuity plans in place.

#### **CONTEXT** cont...

- A business can't just open its doors and start again, it will need a business continuity plan.
- Liquidity will be the key to re-opening for businesses. Research reaffirms that planning for and implementation of an appropriate level of liquidity will be crucial in defining the success of businesses' recovery in post pandemic NI and the island of Ireland.
- Naturally, anticipating future market conditions and customer behaviours and attitudes will be pivotal to success, as will be labour resource and talent management.
- A new business landscape is evolving with expected changes in market and consumer behaviour and attitudes. We will all have to learn to do business in different ways. As a result we must focus our attention on re-engineering our business model going forward.

#### **CONTEXT** cont...

- This week's Webinar, will focus on preliminary business continuity planning, core funding principles, cashflow management, approaching Banks and other funders incorporating cashflow forecasts.
- A business can't just open their doors and start again they have to plan the restart and reflect changing circumstances, such as social distancing requirements in the short to medium term.
- The business must make sure it has enough cash to pay the wages at the end of week / month, enough to pay suppliers at the end of the month and something left over for the owners to live on themselves.
- A crisis is a good time to take a holistic look at the business. Businesses should review their products and services, adjust prices, products and services lines and delivery channels. But across all of this, if the business does not have strong financial planning and liquidity, it is destined to fail.

# "OUR PRESENT CIRCUMSTANCES DON'T DETERMINE WHERE WE CAN GO; THEY MERELY DETERMINE WHERE WE START"



#### **PLANNING**

The future belongs to those who plan for it:

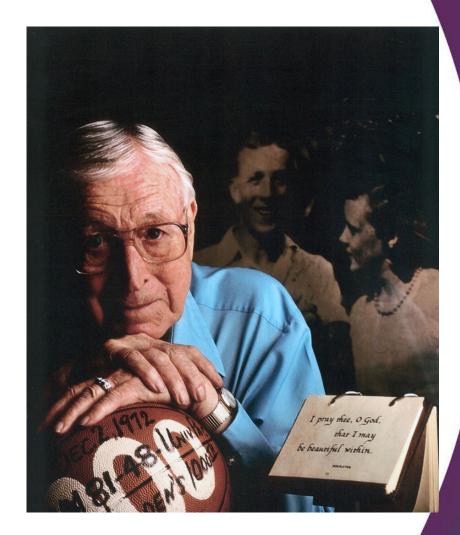
"If you don't have a destination you will never get there"



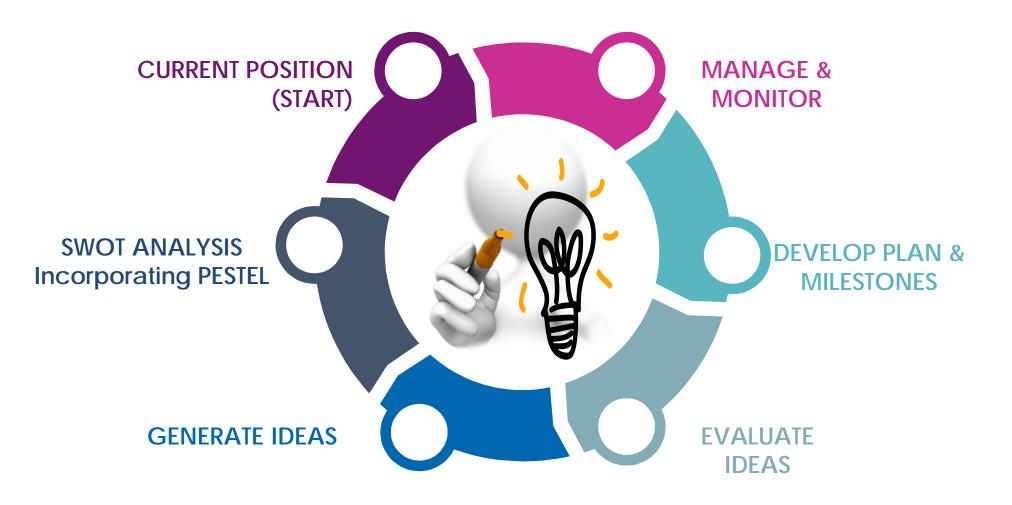
We can analyse the past, but we must design the future. Design means putting things together to deliver a value added solution to meet or exceed client/customer expectations and thus deliver market differentiation.

# **OVERVIEW – JOHN WOODEN**

• The great basketball coach, John Wooden highlighted that success is found in the running of the race, when he said "how you run the race – your planning, preparation, practice and performance counts for everything. Winning or losing is a byproduct, an after effect of that effort. For me it is the quality of effort that counts most and offers the greatest and most long lasting satisfaction. Never cease trying to be the best we can become. Success is piece of mind, which is a direct result of self satisfaction in knowing you made the effort to become the best of which we are capable of".

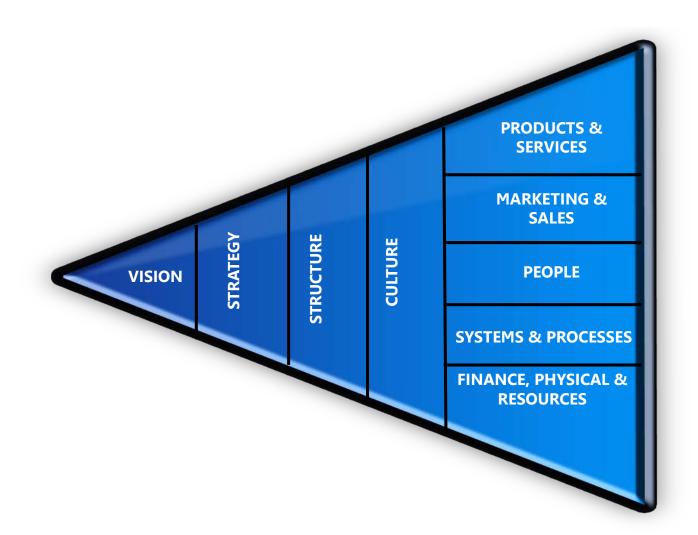


#### THE STEPS IN DEVELOPING A BUSINESS STRATEGY

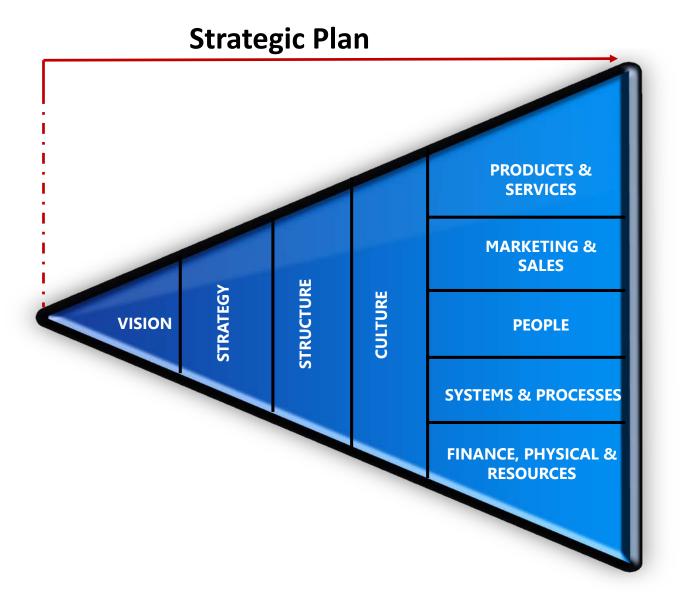


#### A BUSINESS NEEDS DIRECTION

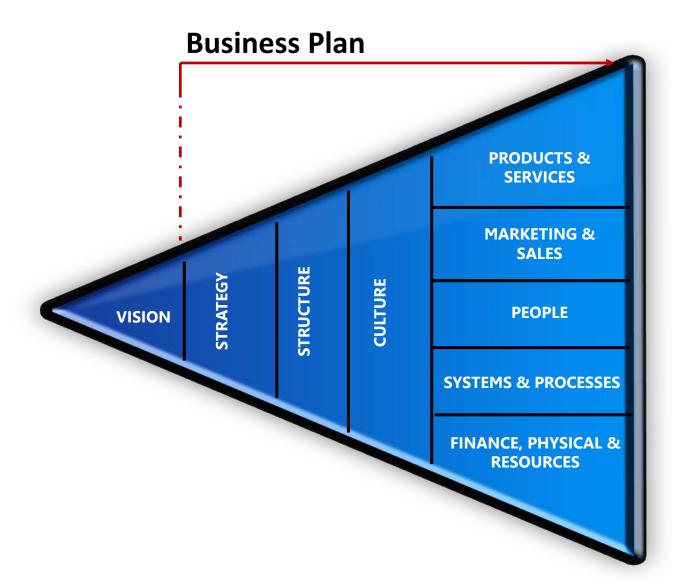
• A business needs direction, structure and processes. To facilitate Business Planning, we have developed a strategic management holistic tool, which we call the PKF-FPM Rocket.



# STRATEGIC PLAN DETERMINES THE VISION



# BUSINESS PLAN ACCEPTS THE VISION AS IT IS AND REVISITS THE BEST WAY TO ACHIEVE IT



#### **FUNDING AND CASH PLANNING**

Planning is needed for the funding and cash the business requires, when it requires it, and where it will come from

All of this must be underpinned by risk assessment, forensic and sensitivity analysis – managing expected receipts and payments inclusive of any estimation error

The strategy for commercial revenue will vary significantly depending on the activity sector, size and product or service that the business provides

However, there are many aspects of financial planning in these unprecedented circumstances that all businesses will need to consider

# **CAUSE OF FUNDING REQUIREMENT**

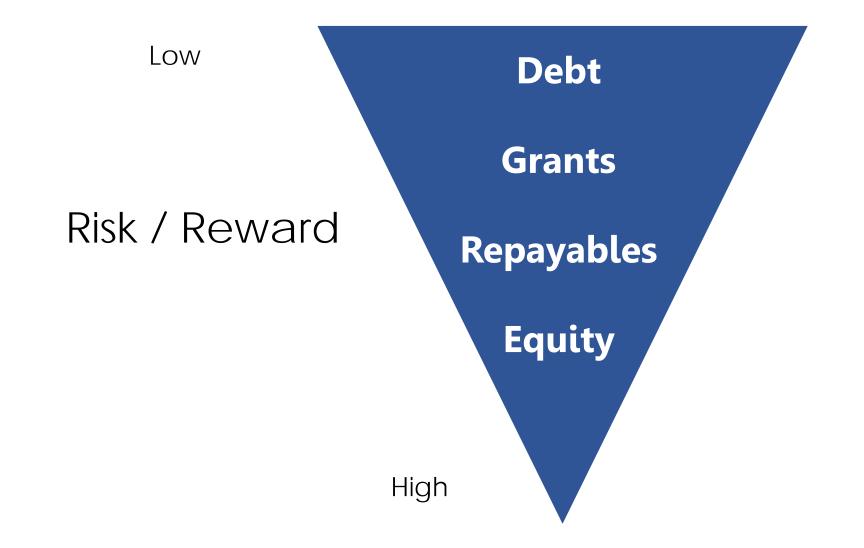
- Identify the cause of the funding requirement:
  - Funding cash losses
  - Working Capital
  - Capital Investment
  - Research & Development
  - International Trade



#### **SOURCE OF FUNDS**

- Cashflow within business can be supported by seeking an extension from creditors or negotiating reductions on outstanding debts
- Refinancing of existing unencumbered Assets or sell assets that you do not need (surplus assets)
- Bank Debt overdraft, loans, invoice discounting, and Asset Finance e.g. hire purchase / leasing / lease hire
- Promoters Equity (Ordinary Shares, Preference Shares, Quasi Loans)
- Working Capital Finance
- Grants / Financial Incentives
- Trade Finance, both domestic and international trade (Letters of Credit, export credit and factoring)
- Loan Funds
- Other alternative funding sources including Venture Capital, Business Angels, Private Investors, Enterprise Investment Scheme (EIS)
- P2P Loans and Crowdfunding

# **TYPES OF FUNDING**



#### **BANK FUNDING**

- Working capital funding overdraft, invoice discounting, stocking facility
- Asset backed funding hire purchase, lease facilities, Chattels Mortgages
- Business growth/expansion commercial loans
- Specialist funding small business loans, EIB



## **GRANT ASSISTANCE**

- Covid-19 supports and unsecured loan assistance
- Marketing Activities
- Employment Grants
- Training
- Capital Investment
- Research & Development

 Arts Council, Big Lottery, Community Foundation, Heritage Lottery Fund & NI Screen

Invest NI

- DAERA (RDC programmes currently closed)
- Local Enterprise Agencies
- Local District Councils
- Cross Border Assistance (InterTradeIreland)





# **VENTURE CAPITAL/BUSINESS ANGELS / EIS**

- Venture Capital provides long-term monetary investments in exchange for equity in a business it is a form of risk capital, unlike bank debt no guarantee of repayment or interest.
- The majority of Venture Capital firms target business requiring over £150,000; mainly expansion stage companies and MBO's/MBI's. Business Angels tend to invest between £15,000 and £150,000, in start-up and other early stage financing.
- Business Angels Networks feature highly successful, self-made entrepreneurs who look to acquire shares in potentially lucrative early stage companies using their own funds.
- The government Enterprise Investment Scheme (EIS) provides tax relief to investors who invest in businesses that meet specific criteria. EIS is great for SMEs as it provides an added incentive for investors.



# PEER-TO-PEER (P2) LOANS AND CROWDFUNDING

#### **P2P Loans**

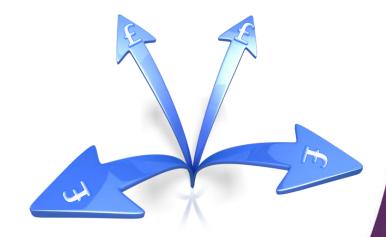
Peer-to-Peer lending platforms (e.g. Funding Circle) arrange loans from groups of individuals or organisations to entrepreneurs looking to grow. It's a way for a business to get funding without having to visit a bank, and lenders can use the platform like a marketplace, where they choose, who they want to lend money to

#### Crowdfunding

 Crowdfunding portals offer a wealth of lending opportunities for start-ups and entrepreneurs. They can pitch on crowdfunding website for a sizeable investment in their business model, with the ability for multiple investors to invest small amounts towards achieving that final total. Unlike traditional forms of business finance, crowdfunding is not directly repaid. Start-ups may instead opt to offer their investors some form of service in return for their financial support, such as a free sample of their product

#### **ALTERNATIVE SOURCES OF FINANCE**

- Invest NI Access to Finance Strategy:
  - NI Small Business Loan Fund (£8m)
  - Growth Loan Fund II (£30m)
  - Growth Finance Fund (£30m)
  - Co-Fund NI II (ERDF)
    - Delivered by Clarendon Fund Managers
    - £50m Equity Fund
    - www.cofund.com
  - Crescent IV (ERDF)
    - £54m for technology, life sciences and manufacturing sector
  - Techstart NI (ERDF)
    - £30m Equity Fund for seed / early stage SMEs / University Spin outs



#### **ACCESS TO FINANCE STRATEGY**

#### **Equity Funds**



#### Loan Funds



#### **SMALL BUSINESS LOAN FUND**

- www.nisblf.com
- Small and micro businesses
- £8m debt financing initiative
- £1k to £100k established businesses
- £1k to £15k start up businesses
- Evidence of bank funding refused
- Typically of unsecured debt



#### **GROWTH LOAN FUND II**

- www.whiterockfinance.co.uk
- £30m debt financing initiative backed by Invest NI through ERDF funding
- Loans from £100k to £500k
- Flexible term over 2 7 year period
- Ability to provide funding up to £1.5m
- Typically unsecured debt, but may seek second ranking charge



#### **GROWTH FINANCE FUND**

- The Fund is managed on behalf of Invest NI by Whiterock Capital Partners (www.whiterockfinance.co.uk)
  - £30m loan fund designed to support established export focused NI SMEs
  - Demonstrate growth potential
  - Loans typically £500k £2m
  - Loans provided on commercial terms
  - Must identify funding gap
  - Demonstrate ability to service loan repayments from projected cash flows

#### **FUNDING PROVIDERS**

- Key criteria for funding providers:
  - Level of funding required and for what purpose?
  - Ability to repay borrowings (if applicable)
  - Business case is this realistic?
  - Growth potential for business
  - Project promoters ability to deliver project



#### **ACCESSING FUNDING**

#### **Basic Debt Finance Principles**

- Borrow for long term needs with long term debt
- Borrow for short term needs with short term debt
- Match term of Loan/Lease/HP Agreement with expected useful economic life of asset
- Difficult economic climate but Banks (albeit with Covid-19 assistance from government) are funding businesses that they consider to be viable post Covid-19 pandemic



#### WHY IS CASHFLOW MANAGEMENT ESSENTIAL?

#### **Covid-19 has caused significant disruption to cashflow**

- Decline in current and future sales
- Issues with debtor collection
- Reduction in suppliers credit
- Increase in costs for certain materials due to supply issues
- Increase in costs to facilitate meeting social distancing requirements
- Forex rates volatility
- Delays in receiving grants/supports
- Impact on supplier credit terms
- Stock holding

#### WHY IS CASHFLOW MANAGEMENT ESSENTIAL? Cont...

#### Cash Flow Management helps to Navigate the Way Forward

- Helps chart the way forward for the next 6-12 months
- Helps to ensure the business is protected and able to recover quickly post the pandemic
- Ensures that you only borrow what you require and able to service
- Helps honour commitments to suppliers and employees
- Assists in planning the right combination of various Government backed lending and supports to avail.
- Useful to plan various scenarios including extended disruption period

# **INTERPRETATION OF FINANCIAL STATEMENTS**

- Profit & Loss Account
- Balance Sheet
- Cashflow Statement



# **FREEING UP PROFITS**

# "Are You Sure I Made a Profit?

I have less money now than

I had at the start of the Year.



#### **CASH IS NOT PROFIT**

- Profit is the difference between the total amount your business earns and all of its costs, usually assessed over a year or other trading period.
- Cash is the amount you have on hand to pay debts.
- You can be showing a good profit on the books and still be strapped for cash to cover immediate debt.
- Working capital management will impact cashflow.



# **FREEING UP PROFITS**

Company A				
	P&L	Paid	Debtors	60,000
Sales	100,000	40,000	Bank	10,000
CoS	80,000	30,000	Creditors	(50,000)
Profit	20,000			
			Net Assets	20,000
Company B				

Company B				
	P&L	Paid	Debtors	80,000
Sales	100,000	20,000	Bank	(30,000)
CoS	80,000	50,000	Creditors	(30,000)
Profit	20,000		Net Assets	20,000

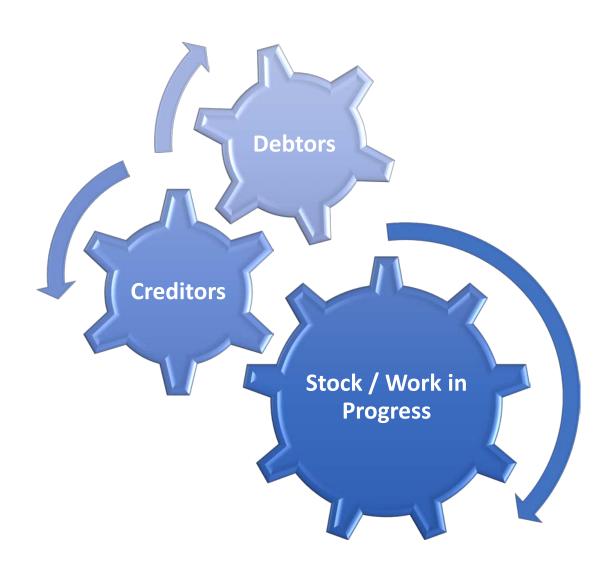
#### **CASH MANAGEMENT**

- Cash is the life blood of any business.
- Quality internal management information and Cash Flow forecasts are essential.
- Try and move from focusing on what credit the banks will provide business, to generating cash within your business.
- Businesses should endeavour to be self sufficient from a working capital / day to day operations perspective).
- Robust, rigorous and regular reporting (4 R's) on cash flow daily bank reconciliations, weekly and monthly forecasts.
- Self discipline and good management will yield positive results by improving profitability and reducing risks.



# **WORKING CAPITAL/CASH MANAGEMENT**

3 Core elements of Working Capital Cycle which will absorb cash requirements:



## WHAT IS CASHFLOW?

• The three components of cash flow:

Cash on hand at the beginning of any period

Monies received and spent during an ensuring period

And the cash remaining at the end of that period

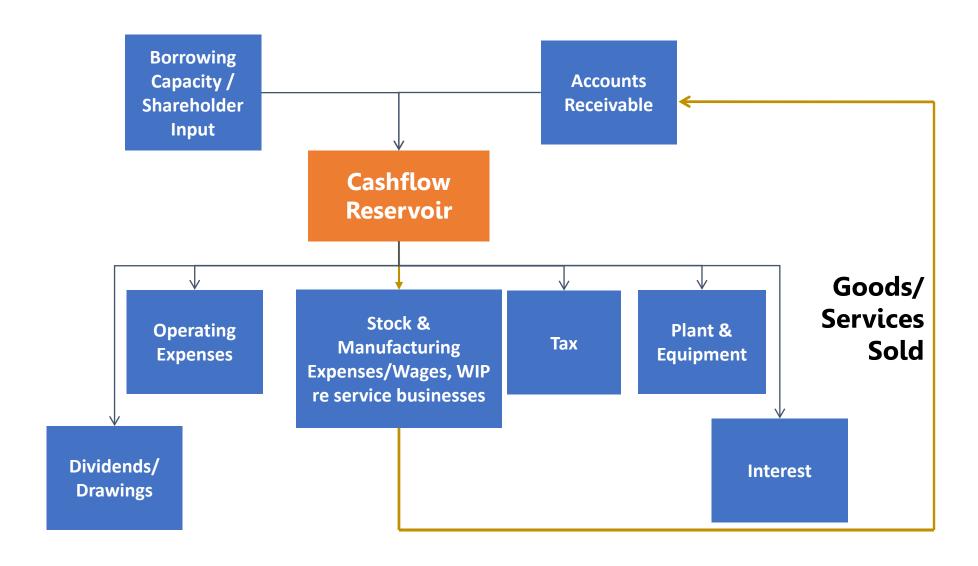


# **CASH INFLOWS AND CASH OUTFLOWS**

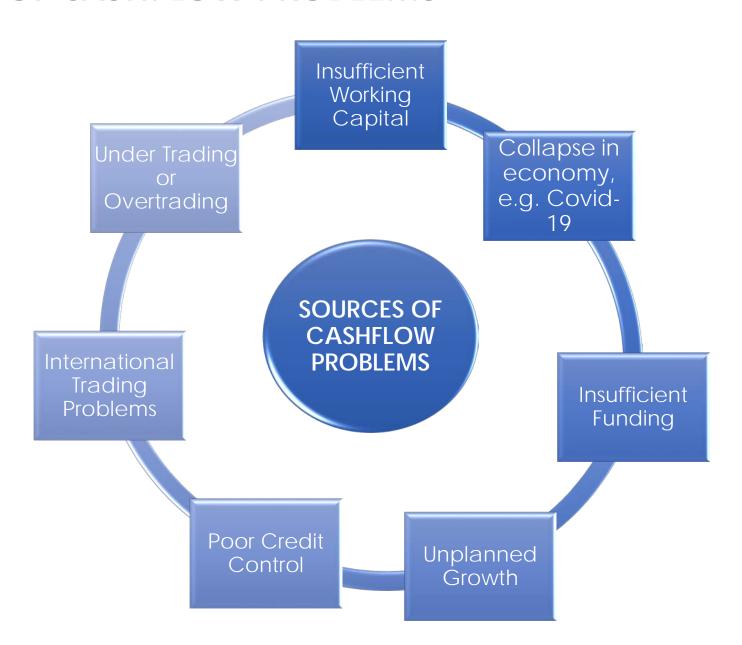
- Cash flow management is basically about speeding up the inflows and slowing down the outflows.
- Income and expenditure cash flows rarely coincide BUT you **must always** be in a position to meet your scheduled payments.
- This means there can be times when you could simply NOT have enough ready cash to meet your commitments.



# THE CASH FLOW CYCLE

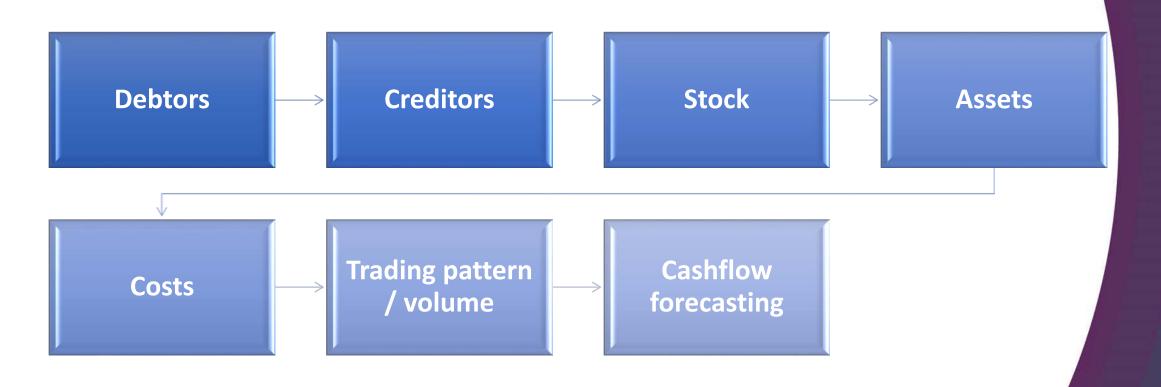


# **SOURCES OF CASHFLOW PROBLEMS**



# **IMPROVING CASH FLOW**

• To improve cash flow you need to work on the drivers of cash flow:



### STEPS TO EFFECTIVE CASH FLOW MANAGEMENT AND FORECASTING

STEP 1 – Establish Starting Position

- Opening Balance sheet (if available)
- Bank and loan statements
- Debtor and creditor listings (Statements ideally)

STEP 2 – Outline Priorities for Future Trading

- Customer and supplier relationships
- Business structures
- Brand
- Cash Flow

STEP 3 –
Investigate the
Support Available

- Research all the support available
- Discuss with your accountants & advisors the best combination of support to avail

# STEPS TO EFFECTIVE CASH FLOW MANAGEMENT

STEP 4 –
Cash Flow
Forecasting

- Create forecast with inflows and outflows for each interval
- Cash flows include operating, financing and investing revenues / costs
- Include all the support available

STEP 5 – Implement and Monitor

- Take steps to access the grant/loan schemes
- Closely monitor assumptions made in the forecast especially debtor collection, sales and profit margins
- Compare actual vs forecasts
- Constantly review and amend cash flow forecasts in regular intervals

# **APPROACHING THE BANK**

#### **Points to Note**

 Banks are keen to work with their existing clients and build on trusted relationship.

 A sensible mix of debt and equity is important. Banks are not there to take an equity risk for a banking return.

 Banks will want to see project promoters accepting some pain.

Commerciality/Reasonableness Check.

• Does the Bank Proposal look realistic in the context of the market, competitors, returns etc.?



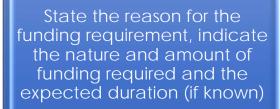
# **INDEX FOR BANK PROPOSAL**

- Executive Summary
- Business Overview
- Coronavirus Impact
- Historic Financial Position
- Outline Business Case Going Forward
- Financial Projections with achievable and realistic Assumptions
- Funding Requirement & Funding Request
- Identify KPI's and Smart Objectives
- Apply Sensitivity Analysis
- Conclusion

# **EXECUTIVE SUMMARY**

ecurity k, if ce Back Key Business Highlights: summarise the key strengths of the business and why (under normal circumstances) it is a good business to support

Provide details of the security available to the bank, if relevant in light of Bounce Back Loan Scheme, Coronavirus Business Interruption Loan Scheme and new Hardship Fund





Provide a table of current and proposed new bank facilities

Highlight if you wish to secure bank debt with support form Covid-19 Bounce Back Loan Scheme (BBLS) or Coronavirus Business Interruption Loan Scheme (CBILS)



# **BUSINESS OVERVIEW**

- A brief overview of the business operations and market in which the business operates
- Where relevant, provide details of changes to be made to the management or wider organisation as a result of the Covid-19 crisis. Highlight management expertise / roles / responsibilities subject to bank's knowledge of the business and its management

 Any additional relevant background to the proposal that would be helpful for the bank to understand

# **CORONAVIRUS IMPACT**

- Highlight the key issues experienced by the business and identify risks as a result of the virus (e.g. staff / payroll, supply chain, customers etc.)
- Try and assess the impact of Coronavirus on:
  - Current and future sales revenue
  - Costs of purchases
  - Supply chain
  - Anticipated availability of labour
  - Debtor collection
  - Supplier credit terms



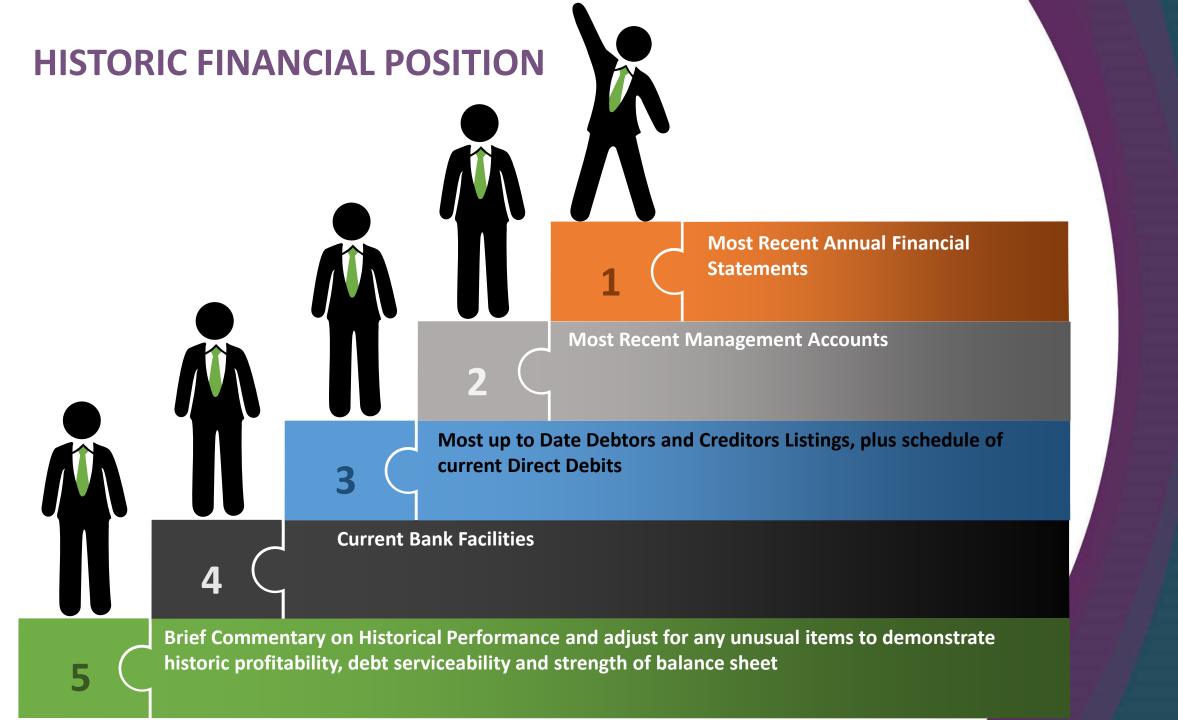
# **CORONAVIRUS IMPACT CONT...**

- Linked to the key risks highlight the steps taken to mitigate and manage cash flow to date, including any opportunities that the business has had to avail of Covid-19 supports provided by UK government and the NI Executive e.g.:
  - Rates Relief
  - Deferment of VAT, PAYE, Income Tax and Corporation Tax payment / Tax Refunds
  - Deferring H.P. Payments / Loans / Mortgages
  - Extension of credit from suppliers
  - Coronavirus Job Retention Scheme (CJRS)
  - Self Employment Income Support Scheme (SEISS)
  - £10k Small Business Support Grant
  - £10k Small Business Support Grant for Rental Properties and Properties with a total NAV of £1,500 or below
  - £25k Retail, Hospitality, Tourism and Leisure Grant
  - Hardship Fund
  - Coronavirus Business Interruption Loan Scheme (CBILS)
  - Bounce Back Loan Scheme (BBLS)

# **CORONAVIRUS IMPACT CONT...**

- Describe the cash flow constraints and challenges that are arising
- Details of any actions you have been taking to address Covid-19 business implications (e.g. Social Media activities etc.)
- Details of any scenario planning that has been run to estimate the cash requirement





# **OUTLINE BUSINESS CASE GOING FORWARD**

- Covid-19 pandemic will be temporary, albeit we are not sure when it will end. We must plan to be in a position to have a potential sustainable business going forward, to exploit the recovery when its comes
- From a business perspective, perhaps focus on preparing for the recovery and the 3R's how you plan to Reset, Refocus and Rebound faster
- Good idea to include any opportunities that you have identified as a result of Coronavirus
- How are you planning to address social distancing requirement, what cost / resources
- Also address potential change in customer profile, less international visitors, perhaps opportunities for staycations, there is expected to be an increasing desire for leisure given change in daily life, but need to bear in mind disposable income habits to drop
- Potential changes in food demand, e.g. healthy foods

# **OUTLINE BUSINESS CASE GOING FORWARD CONT...**

- Perhaps need to expand if relevant the availability of your service - believed demand for 24/7 services will increase
- Younger generation less fearful, perhaps a need to look at your customer tolerances etc. and plan
- Develop strategic alliances with various activity tourism providers



# FINANCIAL PROJECTIONS WITH ACHIEVABLE AND REALISTIC ASSUMPTIONS

- Nail the Financial Model include integrated monthly cash flow, Profit & Loss Account and Balance Sheet for at least 12 months (seek help from an accountant) and extend until period of perceived normal trading – 2 years???
- Achievable and Realistic Assumptions:
  - Opening Balance Sheet
  - Sales
  - Cost of Sales
  - Divide cost base between fixed, variable and semi-variable
  - Outline key components of working capital and how these will operate: debtors, creditors, stock / WIP (e.g. any obsolete stock) and cash management
  - Labour Resource, reflecting any furlough assistance, arising from designating some employees "furloughed"

- Nature of Finance e.g. bank overdraft / term loans etc.
- VAT
- Post pandemic staffing requirements may reduce, so there maybe redundancy costs to finance
- Social distancing costs
- Finance Costs
- Proposed Capital Expenditure
- Grants

# **CASH FLOW FORECASTING BASICS**

### **What is Cash Flow Forecasting**

• A cash flow forecast looks at the balance of all money flowing into and out of the business at regular intervals



# **CASH FLOW FORECASTING BASICS**

# **Example**

	May-20	Jun 20	Jul 20	Aug 20	Sep 20	Oct 20	Nov-20	Dec-20	Jan 21	Feb 21	Mar 21	Apr 21
Opening Bank Balance	35,000	(39,650)	(62,100)	(93,550)	(66,400)	(54,100)	(41,800)	(29,500)	(17,200)	(4,900)	7,400	19,700
Opening Bank Balance	33,000	(39,030)	(02,100)	(93,330)	(00,400)	(34,100)	(41,000)	(29,300)	(17,200)	(4,900)	7,400	19,700
Receipts												***************************************
Sales	6,000	12,000	6,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000
Debtors opening balance	-	25,000	35,000	-	-	-	-	-	-	-	-	-
Coronavirus Job Retention Scheme	-	15,600	7,800	-	-	-	-	-	-	-	-	-
Total Receipts	6,000	52,600	48,800	120,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000	120,000
Payments												
Cost of sales	(30,000)	(21,600)	(26,400)	(30,000)	(30,000)	(30,000)	(30,000)	(30,000)	(30,000)	(30,000)	(30,000)	(30,000)
Salary costs	(20,950)	(20,950)	(20,950)	(20,950)	(20,950)	(20,950)	(20,950)	(20,950)	(20,950)	(20,950)	(20,950)	(20,950)
Administration costs	(6,000)	(6,000)	(6,000)	(27,000)	(27,000)	(27,000)	(27,000)	(27,000)	(27,000)	(27,000)	(27,000)	(27,000)
Marketing costs	(1,200)	(1,200)	(1,200)	(1,500)	(1,500)	(1,500)	(1,500)	(1,500)	(1,500)	(1,500)	(1,500)	(1,500)
Other costs	(12,000)	(12,000)	(12,000)	(15,000)	(15,000)	(15,000)	(15,000)	(15,000)	(15,000)	(15,000)	(15,000)	(15,000)
Creditors opening balance	(5,000)	(15,000)	(10,000)	-	-	-	-	-	-	-	-	-
VAT payment/(refund)	0	7,200	4,800	7,100	(7,750)	(7,750)	(7,750)	(7,750)	(7,750)	(7,750)	(7,750)	(7,750)
Deferred VAT payment	-	-	-	-	-	-	-	-	-	-	-	0
Fixed asset purchases	-	-	(3,000)	-	-	-	-	-	-	-	-	-
Loan Repayment	(5,500)	(5,500)	(5,500)	(5,500)	(5,500)	(5,500)	(5,500)	(5,500)	(5,500)	(5,500)	(5,500)	(5,500)
Total Payments	(80,650)	(75,050)	(80,250)	(92,850)	(107,700)	(107,700)	(107,700)	(107,700)	(107,700)	(107,700)	(107,700)	(107,700)
Clasing Balance	(20 CEC)	(00.400)	(02 FEC)	(00, 400)	(E4.400)	(44.000)	(20 E02)	(47.000)	(4.000)	7 400	40.700	22.000
Closing Balance	(39,650)	(62,100)	(93,550)	(66,400)	(54,100)	(41,800)	(29,500)	(17,200)	(4,900)	7,400	19,700	32,000

# **CASH FLOW FORECASTING BASICS**

#### **How to Forecast?**

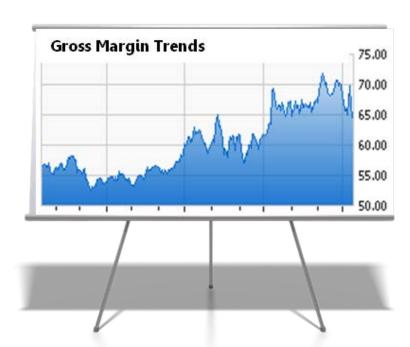
- Decide forecasting interval weekly or monthly
- Familiarise yourself with forecasting tools like MS Excel
- Link calculations and assumptions so that you can amend them later
- Carefully evaluate every aspect of the business and include all elements of cash flow:
  - Operating sales, cost of purchase, wages and operating costs
  - Financing loan repayment, interest commitments, grants and new loans
  - Investing maintenance of capital expenditure programme



# **ASSESSING A FUNDING PROPOSAL**

### **Financial Analysis – Key Ratios**

- Sales trends
- Gross margin trends
- Net profit margin trends
- Productivity/Value Added Ratios
- Working Capital as a percentage of sales
- Debtor/creditors days
- Debt/Equity



# **FINANCIAL ANALYSIS**

## Finance providers – Key Ratios

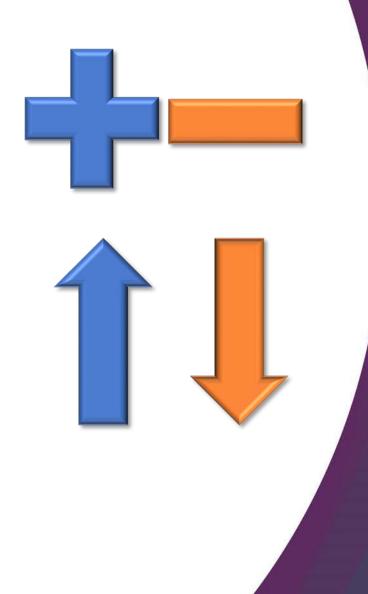
• Times Interest Cover = <u>PBIT</u> Interest

Debt Service Capacity = <u>PBIT + Depreciation</u>
 Loan & Interest Commitments due within one year

# **FINANCIAL ANALYSIS**

## **Sensitivity Analysis**

- Delay in commencement of business by 2 months
- Sales 20% individually up or down
- Gross profit 20% up or down
- Working capital 20% up or down
- Capital expenditure 20% up or down



# **CREDIT CONTROL AND DEBTORS MANAGEMENT**

#### **Credit Control**

- Try not to give credit get paid up front if you can
- Good Credit Control is about Systems

### **Debtor Management**

Companies can accelerate monies due from debtors by following a few simple steps to try and reduce debtor days:

- Agree Terms of Business including payment terms in advance.
- Establish credit practices as a matter of company policy.
- Establish limits for each category of customer; never allow exposure to slip beyond these limits.
- Credit checks i.e. credit agencies, company searches, bank references for new customers.
- Visit Customer premises



# **DEBTORS MANAGEMENT CONTROL**

 Monitor debt outstanding for customer before deciding to make any further sales.

- Maintain regular contact with client
- Consider charging interest on overdue accounts.
- Consider all payment options deposits, multiple stage payments, credit cards, BACS payment.
- Offer early payment incentives
- Sales Credit Insurance to be considered.
- Option of factoring debts
- Option of Invoice Discounting
- Reservation of Title Clauses (if applicable) or secure return of goods if possible
- Issue written request for payment
- Quantify costs of pursuing debt
- Pursue legal remedies



# **DEBTORS MANAGEMENT CONTROL**

#### **Potential Bad Debt Indicators**

Some of the key indicators about a potential bad debt problem include:

- Longer credit terms taken without approval followed by smaller orders.
- The issue of post-dated cheques by debtors who normally settle within terms.
- Evidence of regular switching to different suppliers for the same goods.
- New customers who are reluctant to give credit references.
- Receiving round sum payments from debtors.



# CREDITORS MANAGEMENT CONTROL

- Who authorises purchasing? Is it tightly managed or spread among a number of people? Purchasing authority should be tightly controlled.
- Do you shop around for best value for money.
- Do you know the cost to the company of carrying stock?
- Do you have alternative sources of supply?
- If a supplier of goods or services lets you down, can you charge back the cost of the delay?
- Can you arrange to have deliveries of suppliers staggered?
- How many suppliers have a return policy?
- Can you pass on cost increases quickly with price increases to your own customers?
- Maximise credit terms (within reason)
- Make prompt payments, only when worthwhile discounts apply
- Possibility of consignment stock terms.
- Possibility of Reservation of Title Clauses.



# **STOCK / INVENTORY MANAGEMENT**

For better stock control measurements try the following:

- Carry out physical stock takes at least twice a year.
- Know the number of times each major item of your stock turns in a year.
- Consider selling off outdated or slow moving merchandise, it will only get more difficult to sell if you keep it.

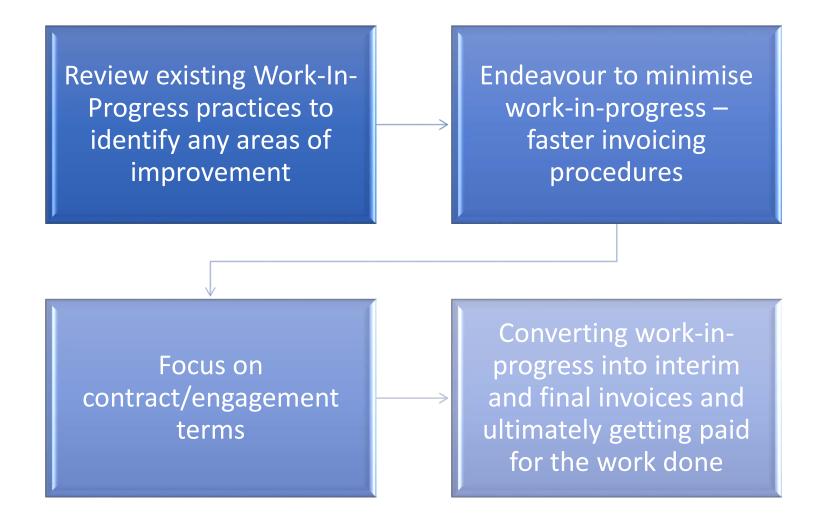


# **STOCK / INVENTORY MANAGEMENT Cont...**

- Consider having part of your product out-sourced to some other manufacturer rather than make it yourself.
- Review your security requirements to ensure that no stock is going out the back door.
- Benchmark average stock levels against other businesses.
- Reduce stock to the most necessary items.
- Implement a just-in-time policy.



# **WORK-IN-PROGRESS (WIP) MANAGEMENT**



# **COST CUTTING / OVERHEADS CONTROL**

- If cost cutting, make sure the cuts are from the fat and not the muscle of the business. Cost cutting is essential within any working capital strategy, but do not impose arbitrary budget costs, have a well structured plan
- Keep overheads under constant review, have the courage to discontinue some costs, if no longer consistent with the goals of the business



# **CURRENCY MANAGEMENT**

• Simply allowing currency developments to take their course can seriously affect working capital and may mean, your business is selling at a loss

 Hedging techniques are key and can range from matching receipts ar payments to forward buying

• If a lot of customers pay in Euro, Sterling or US Dollars, then conside sourcing suppliers in the same currency

# **PRACTICAL TIPS**

### **Before Borrowing**

- Before you borrow, consider the following:
  - In short term encourage payment of debtors by offering cash discount
  - Negotiate additional credit from suppliers.
  - Reduce raw material / finished goods level and sell off slow moving stock.
  - Seek additional support from shareholders.
  - Reduce, defer or even consider cancelling drawings, dividends
  - Defer capital expenditure in the short-term.
  - Lease rather than buy equipment
  - Consider external equity funding

# **INABILITY TO HONOUR COMMITMENTS – PRACTICAL TIPS**

- Speak to creditors, Banks, HMRC/Revenue Commissioners
- Explore options re deferring/restructuring debt
- Involve Business Advisors
- Regular communication with creditors
- Reduce, defer or even consider cancelling drawings, dividends or other payments to shareholders or proprietors
- Defer capital expenditure in the short term, or lease rather than buy equipment
- Early decisive action is key
- Consider insolvency procedures



# **PRACTICAL TIPS**

### What to do with Surplus Cash

• Carefully consider using surplus to funding disruption period

• Use to reduce borrowings and debt commitments

3

• Take advice on how best to ringfence surplus cash to protect investment to use for future opportunities

A

Consider risk-free investments opportunities

5

• Talk to your IFA and Tax Advisor

# **INHERENT CULTURE**

• The cashflow culture and working capital processes for the organisation must be inherent and interwoven throughout the business's entire operations, recognising that working capital problems are not just the domain of the finance department

• Ensure that everyday conversations are used to drive continuous improvement in working capital performance

 Are there KPI's specifically in place to measure and monitor various aspects of working capital in the business

 Are we eating and sleeping this working capital culture within the team? Does everyone know the policies and are they adhering to them? We need to keep asking these questions in-house



# THE POWER OF SHARING AND TALKING ABOUT YOUR GOALS

- Share and talk about the organisation's working capital and personal goals with the people you are sitting alongside for two great reasons:
  - 1. The more you talk about your goals, the more you become committed to them; and
  - 2. As you verbalise your goal to others, you gain more clarity in your own mind about what you really want.
- With clarity comes certainty and with certainty comes confidence
- The act of talking about your working capital goals is powerful and profound



# **OVERARCHING PRINCIPLES TO CONSIDER**

Cash is critical but saving the business is more important

Get your priorities right

Shield your core ideas, business structures, relationships, people, brand first

Be agile and adapt quickly to change and technological advancements

Time for decisive and caring leadership

# PREPARING A PITCH FOR FINANCE

# Do's



# PREPARING A PITCH FOR FINANCE

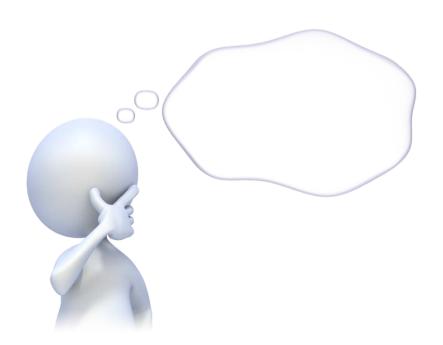
## **Dont's**



# **BANK DEBT**

# **Final Thoughts**

- Banks aren't there to take equity risks.
- Banks back people not projections.
- Focus on the commercial reality underlying the cashflows.



- Don't be too aggressive build in head room even if it means more equity.
- Be willing to invest in the Banking relationship.
- Difficult economic environment at present with Covid-19 but supports from Government such as Coronavirus Job Retention Scheme, Self Employment Income Claim, Coronavirus Business Support Interruption Loan Scheme and Bounce Back Loan Scheme, good projects are getting banked.

# **CONCLUSION**

 A Pulse Survey carried out by ourselves during an InterTradeIreland Webinar on 6<sup>th</sup> May suggested 24% of NI Business had accessed Covid-19 Bank Support initiatives

 We are currently experiencing unprecedented uncertainty due to Covid-19 — with an economic recession forecast for the island and the global economy

We are currently attempting to weather the storm

 But going forward, when the opportunity arises, the need will change to focusing on strategic positioning and delivering a sustainable business

 Hopefully today's webinar on approaching banks and other funders will help you on your future journey

# **DISCLAIMER**

We have made every effort to ensure that the information provided in this seminar is accurate, but we cannot accept responsibility for the consequences of any action you take in reliance on its contents. If following the seminar you have any matters which you would like to discuss, please contact Feargal McCormack at f.mccormack@pkffpm.com



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